

Dear guests:

At Posada Real, the safety, health, and wellness of our guests are our highest priority.

Over the years, we have maintained very high hygiene standards in cleaning our rooms, food service, and public areas.

Because of the coronavirus pandemic, Posada Real hotels have **increased** sanitation measures in all their areas of operation, meeting or exceeding the standards recommended by international health organizations and Mexican authorities. As a result, Posada Real Los Cabos has been awarded a "**Clean Point**" **certification** granted by the Mexican Federal Ministry of Tourism.

Among many others, it is worth highlighting:

Reception area

- Measuring the temperature of new guests.
- Safety shields has been placed in the registration area, between guest and receptionists.
- Reception staff wear tri-layer face masks.
- Dispensers of antibacterial gel with 70% or more alcohol content are readily available.

Rooms

- Rooms are 100% sanitized before a new guest's entrance, including the disinfection of surfaces, handles, telephones, controls, and bathrooms.
- Maids wear tri-layer masks and gloves, and carry out their work avoiding direct contact with the room guests.

Restaurants

- In the buffet area:
 - Anti-sneeze barriers made of tempered glass for total separation of food and guests.
 - Food is served in disinfected dishes by a hotel employee wearing a tri-layer mask.
- Waiters wear tri-layer masks.
- Separation of tables at a healthy distance.
- Food is served in well- ventilated areas.

- Dispensers of antibacterial gel, with 70% or more alcohol content, are readily available.

Public Areas and Pools

- Cleaning staff wear tri-layer masks.
- Employees are instructed to keep a "healthy distance" from guests and among themselves.
- Sun loungers and other public areas are disinfected daily by using an electrostatic nebulizer.

Hotel staff

For Posada Real, the health of our employees is also a priority.

The Posada Real Los Cabos staff has been trained about the nature of COVID-19 virus, its ways of transmission, its symptoms, and the most efficient ways to avoid contagion. Daily, upon entering the hotel to work, their temperature is taken.

We provide high quality personal protective equipment.

Operational protocols have been developed for each area to maintain the highest standards of cleanliness and avoid the possibility of contagion.

Environment

As you may know, COVID -19 does not survive in high temperatures (> 50°C), and the sun's ultraviolet rays destroy it.

Due to the intensity of its daily sunlight, and warm temperatures, the Los Cabos outdoors is a hostile environment for the virus. The Posada Real Los Cabos hotel is very spacious, and most of its facilities are outdoors.

As per the above, and considering the certified sanitation measures implemented throughout the property, we believe that your stay at the Posada Real Los Cabos will provide you with as much safety as could be expected under the current circumstances.

Notwithstanding the preceding, we invite all of our guests to practice preventive measures such as observing a "healthy distance", wearing a mask when in close contact with other people and frequently washing their hands, particularly if they carry out activities outside the hotel premises.

Our collective health is everyone's job.

We wish you a happy stay.

IMPORTANT INFORMATION FOR TRAVELLERS FROM USA

On January 12, 2021, the CDC (Center for Disease Control and Prevention) of the United States of America issued an order requiring all air passengers arriving to the US from a foreign country:

- a) To get tested with a viral test (NAAT or antigen test) no more than 3 days before their flight departure date.
- b) Alternatively, to present documentation ascertaining having recovered from COVID-19.

This order will go into effect as of January 26, 2021.

On its part, the Mexican government requires that such tests be carried out by qualified medical personnel at local government health facilities, or at other facilities that meet official criteria and that test materials be officially approved.

To help our guests comply with such a requirement, with the least possible inconvenience, the Posada Real Los Cabos hotel has made arrangements with Dr. Felix Porras, an independent certified medical doctor, to apply, within the hotel facilities, the viral test to all of our guests that so desire, at a cost of \$ 20.00 USD per person.

As arranged with Dr. Porras, viral tests administered in our hotel premises must be of high quality and duly approved by COFEPRIS, the Mexican Federal Agency responsible for the approval of COVID 19 tests within the Mexican Republic.

Nonwithstanding the above, the Posada Real Los Cabos hotel, its employees, owner corporation or stockholders shall bear no responsibility with respect to the quality, results, or timely application of the aforementioned tests.